



How to contact us

By Email: legal@niccy.org

By Telephone: 028 9031 1616

Write to us: **NICCY**

**Equality House
7-9 Shaftesbury Square,
Belfast, BT2 7DP**

If you would like to find out more about us you can visit us at www.niccy.org or you can read our legislation - The Commissioner for Children and Young People (Northern Ireland) Order 2003.

Please contact the Communications team at NICCY if you require alternative formats for this material.



www.fsc.org



DESIGNED BY RIVERINE CREATIVE 017 9310658

NICCY

Northern Ireland Commissioner
for Children and Young People



Listening to you...
helping YOU!

Legal and Casework Team

When to contact us

If you have a complaint or query about a public body which concerns the rights of a child or young person, we may be able to help.

Please get in touch if you have a problem and think we can help.

Remember if we cannot help we will always try and find someone who can!

Legal & Casework Team

NICCY's job is to safeguard and promote the rights and best interests of children and young people.

NICCY's Legal and Casework Team deal with queries and complaints from children, young people, their carers and relevant professionals about the services they receive from public bodies. These services include education, health and transport as well as many more.

If children and young people have problems in relation to public bodies, the team can give support and information on their rights.

Here are some of the things the Legal and Casework Team can do:

- We can investigate complaints against public bodies on behalf of children and young people
- Public bodies can include schools, hospitals, councils and many more – if you are not sure about these please contact us
- We can help a child or young person bring their complaint to a public body
- We can bring legal proceedings about the rights and welfare of children and young people
- We can help children and young people in legal proceedings against public bodies

If NICCY is not able to help we will always try and do our best to find an organisation that can.



Examples of our work

The team helps with a range of different matters – from dealing with issues which affect one child or young person to issues which affect many children and young people. Examples of the work Legal and Casework can do include:

- Supporting a young person to bring their complaint to health professionals
- Helping children and young people with complaints against schools about bullying, suspensions and expulsions
- Helping children and young people and their carers in relation to the provision of health, education, housing and transport
- Legal challenge to legislation on physical punishment
- Helping a young person who was made homeless to find shelter
- Helping a young person with anorexia to access medical treatment



Outreach in the Community

The Legal and Casework Team work with our Participation Team in local areas letting children know what their rights are and what help we can give. We have visited schools, community centres and libraries to meet with children and young people to talk about what matters to them.

